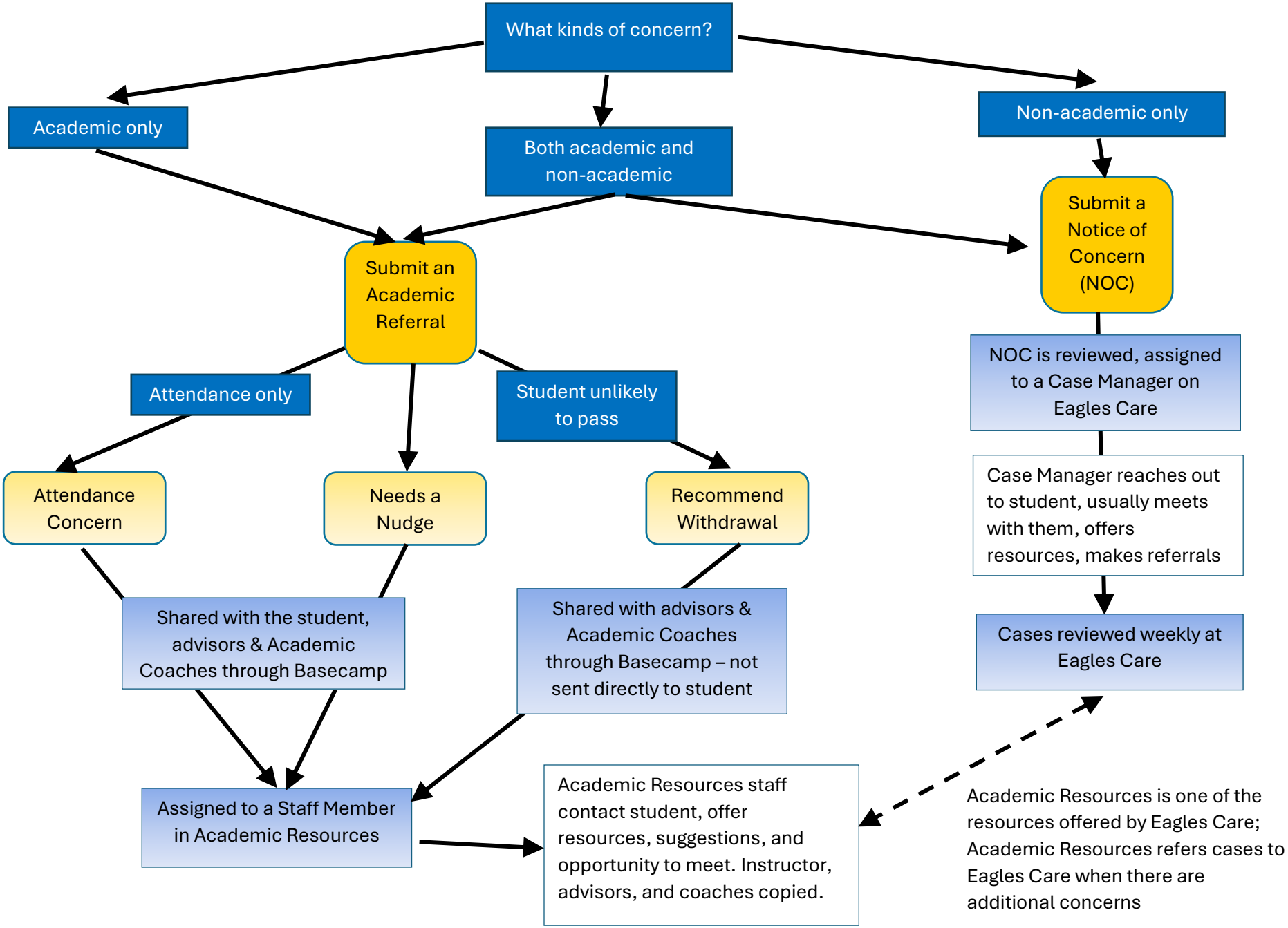Which Basecamp form should I use to alert someone that a student needs support?