

# FIVE

# ROOMMATE CONFLICT?

## STEPS TO RESOLUTION

# 1

### IDENTIFY THE ISSUES

Consider the conflict and how you want to bring it up to your roommate.



# 2

### TALK TO YOUR ROOMMATE

Ask your roommate to have an in person conversation to talk about what has been going on. Don't be accusatory and be open to compromise.

# 3

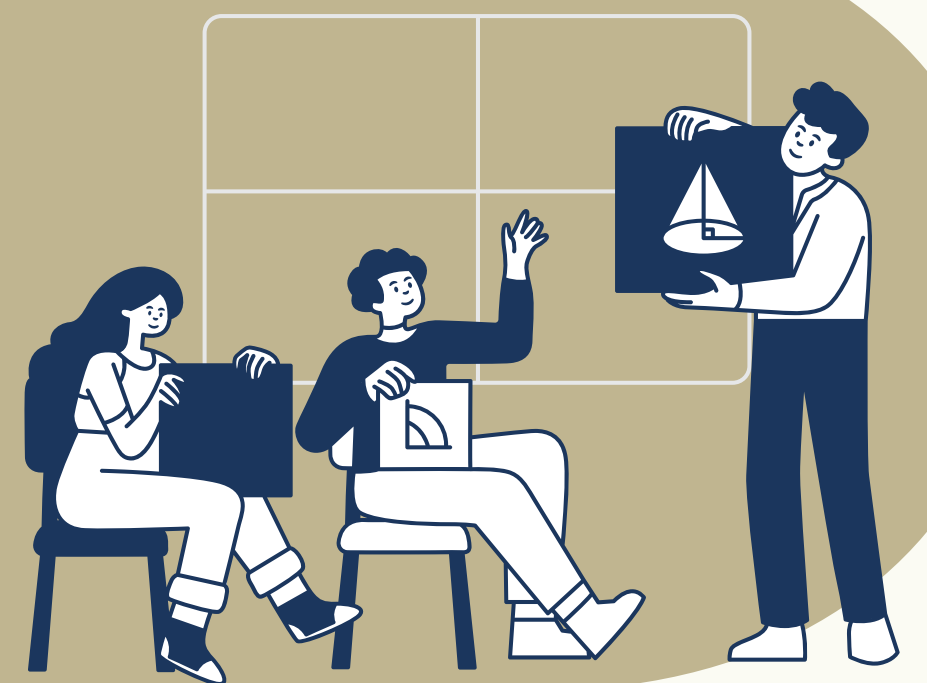
### REACH OUT TO YOUR RA

If the initial conversation isn't successful, reach out to your RA. They will help guide you to the next steps whether that's another conversation or mediation.

# 4

### HAVE A MEDIATION

Your RA will reach out to your CA to set up a mediation. This is a facilitated conversation that allows everyone to talk about the conflict and how to best resolve them.



# 5

### COMMUNICATION IS CONTINUOUS

Communication is ongoing and sometimes one conversation or mediation doesn't solve everything. Staff members are here to help you keep having those conversations to reach a resolution.

